

PWSD #1 OF STONE COUNTY

48 James River Road, Kimberling City, MO 65686

417-739-2107 – pwsdstonecounty@yahoo.com ~ www.pwsd1stonecounty.com



POSTING DATE 3/20/2020

COVID-19: Our Commitment to You

PWSD #1 OF STONE COUNTY is monitoring the threat and discussing plans to help protect you and maintain our critical business operations in the face of the COVID-19 pandemic.

We want you to feel assured we are doing everything we can to keep PWSD #1 running smoothly and protecting our customers first and foremost.

We are focused on maintaining a healthy workforce, and keeping key personnel—such as operators and member service representatives— available so that we can continue to provide the excellent service you expect from us.

As is the case with the flu and many other illnesses, the most effective way we can lower the risk of the coronavirus for our members and employees is to prevent the spread of germs. If you feel sick, please do not come in.

Effective March 23, 2020, and until further notice - the office will be closed to any members and vendors. As always, we do accept payments over the phone with credit or debit card by calling 417-739-2107, online at pwsd1stonecounty.com (click the BILL PAYMENT TAB) or drop-off payments in our drop box located under the flag out front. We also have a temporary walk-up window for payments.

PWSD #1 of Stone County has focused on actions and strategies that help protect the District. We are prepared to run the system as usual for an extended period of time. PWSD #1 is working with the DNR and MRWA, and with our combined efforts will ensure the reliability that members expect.

Please continue to be on the lookout for suspicious emails, phone calls, or persons impersonating business employees or charitable organizations. Unfortunately, scammers

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take advantage of opportunities such as this when households are otherwise preoccupied. If you get a call from someone claiming to represent PWSD #1, and they demand immediate payment, hang up and call 417-739-2107 immediately.

Please be assured, PWSD #1 goal is to continue with our mission to provide members with safe, reliable, and affordable water – while enhancing the lives of those we serve in our community.

Respectfully,

PWSD #1 of Stone County