

**PWSD #1 of Stone County
Kimberling City, Missouri**

CERTIFIED DRINKING WATER SYSTEM OPERATOR SERVICES 2026

**COMPETITIVE REQUEST FOR PROPOSAL
RFP**

July 15, 2026

**PWSD #1 of Stone County
Kimberling City, Missouri**

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I. INVITATION TO BID

A. INTRODUCTION

The Board of PWSD #1 Stone County, Missouri (Water Utility) invites you to submit a proposal for the work described herein. (*Supplemental Procurement Documents*). Questions should be directed to:

Jeanette Karl

PWSD #1 Office Manager

[P] (417) 739-2107

[E]jeanette@pwsd1stonecounty.com

Allie Ashford

PWSD #1 Office Assistant

[P] (417) 739-2107

[E]Allie@pwsd1stonecounty.com

- OR -

PWSD #1 of Stone County, Missouri is a water utility governed by a Board of Directors, engaged in the treatment and distribution of potable water in Kimberling City, Missouri. PWSD #1 of Stone County maintains over 120,000 feet of 2", 4" and 6" lines. Since PWSD #1 of Stone County is a quasi-governmental agency, the laws of the state of Missouri shall apply and control any contract which is awarded.

PWSD #1 of Stone County reserves the right to waive informalities and to accept or reject all responses submitted. The terms "bid", "proposal" and "response" are synonymous when used in this document. The term "Bidder" may also be referred to as "Proposer", "Contractor" or "Seller". "PWSD #1 of Stone County" may also be referred to as "Water Company", "Owner", "Buyer" or "PWSD #1".

It is the intention of PWSD #1 to select a qualified **Primary Drinking Water System Operator** and a qualified **Backup Drinking Water System Operator** to ensure continuous operational coverage, regulatory compliance, and emergency response capability for the water system. The Primary Operator shall serve as the principal provider of operational, monitoring, maintenance, and compliance services. In the event the Primary Operator is unavailable, unable to perform required services, or when additional operational support is needed, PWSD #1 may engage the Backup Operator to provide services as directed. Both operators shall maintain all required certifications and qualifications necessary to operate the drinking water system in accordance with applicable federal, state, and local regulations.

B. RFP REGISTRATION

PWSD #1 requests that firms interested in participating in this bidding event contact the CU Purchasing representative listed in RFP Section I-A (*Introduction*) and register as a bidder. PWSD #1 will notify those that have registered when addenda are issued. Bidders are advised that addenda containing additional information and instruction pertaining to this RFP may be issued at any time. It is the bidder's responsibility to verify, prior to the stated proposal opening date/time, as to whether addenda have been issued.

C. SUMMARY SCOPE OF WORK

PWSD 1 Stone County is a Public Water Supply District located in Kimberling City, Missouri. We currently supply water to approximately 865 customers within our district. The Operator shall provide certified operation and maintenance services for the public drinking water system to ensure the safe and reliable delivery of potable water. Responsibilities include operating and monitoring system facilities, conducting required water quality sampling and testing, maintaining regulatory compliance, performing routine inspections and preventive maintenance, responding to emergencies, maintaining

operational records, and submitting required reports to regulatory agencies. The Operator shall work to protect public health, maintain system reliability, and ensure compliance with all applicable drinking water regulations.

D. PROPOSAL OPENING

All proposals must be in the hands of the PWSD #1 Office Manager, per one of the approved submittal methods provided in RFP Section I-G (*Proposal Submittal Methods*), by the Proposal Opening date and time, which is **July 31, 2026, at 4:00 PM (CST)**. Any proposal received after such date and time will be rejected.

Proposals will not be publicly opened or read since the selection process will be determined based upon competitive negotiated procurement procedures for proposals as described in this RFP.

All proposals shall be irrevocable for ninety (90) days after the time for opening of proposals.

E. PROPOSAL SUBMITTAL METHODS

FAX AND EMAIL RESPONSES ARE NOT ACCEPTABLE. All proposals must be received by CU Purchasing by the opening date and time stated in this document. The method of submittal is at the sole discretion and risk of the bidder. Preparation for any submittal method should be taken well enough in advance of the posted opening date and time to allow for unexpected issues. PWSD #1 is not responsible for submittal failures of any kind- electronic or otherwise. Bidders mailing proposals or having proposals delivered should allow sufficient time to ensure receipt by the due date and time specified. Mail, express mail and delivered responses must be sealed in an opaque envelope or package and should include one set of original documents plus two (2) copies (marked appropriately as “Original” and “Copy”).

1. Mail / Express Mail / Hand Deliver

Proposals submitted via mail/express mail or hand delivered shall be sealed in an opaque envelope or package that is clearly marked on the outside with the RFP number and opening date/time. Proposals are to be addressed to:

PWSD #1 of Stone County
Attn: Jeanette Karl - Office Manager
48 James River Road - *physical location for hand delivery*
Kimberling City, MO 65686

*** END OF SECTION ***

II. RFP REQUIREMENTS

A. REQUEST FOR INTERPRETATION, CLARIFICATION, AND ADDITIONAL INFORMATION

A prospective bidder who is in doubt as to the meaning of any part of the Contract Documents or any addenda thereto or is seeking clarification or requesting additional data/information, may submit a written request directed to the PWSD #1 Office Manager, general email address, as specified in RFP Section I-A (*Introduction*).

Any such interpretation, clarification, or recognition of additional data/information will be made by written addendum. PWSD #1 will not be responsible for any explanation or interpretation of proposed documents other than by such an addendum. An oral permission or interpretation has no legal force, authority, or effect. Any addenda must be acknowledged in the RFP response and will become a part of the Contract Documents. Failure to acknowledge all addenda issued may constitute grounds for rejection of that RFP response.

All requests for interpretations must be received by the Office Manager no later than the **five (5) calendar days prior to the proposal opening date provided in RFP Section I-F (*Proposal Opening*)**. Requests received after that date will not be answered. People submitting a request will be responsible for its prompt delivery.

B. SIGNATURE ON PROPOSALS

Each proposal must be signed in ink and include the full business address of the bidder. Proposals by partnerships must be signed in the partnership name by one or more of the general partners. Proposals by a corporation must be signed by an officer of the corporation or other person authorized to bind the corporation to the proposal. The names and titles of all persons signing shall be typed or printed below their signatures.

C. EVALUATION AND SELECTION PROCESS

The proposal evaluation and selection process will be conducted under this Request for Proposal (RFP) based on competitive negotiated procurement procedures. Interviews, discussions, negotiations and a Best and Final Offer (BAFO) may be held only with selected firms who meet PWSD #1 requirements and fall within the competitive range as determined by PWSD #1. PWSD #1 reserves the right to limit negotiations to those proposals which received the highest rankings during the initial evaluation phase. However, PWSD #1 reserves the right to award a contract to a firm solely on the basis of this initial proposal submitted and without any further interview, discussions and negotiation.

If PWSD #1 determines that the number of proposals that would otherwise be in the competitive range exceeds the number at which an efficient competition can be conducted, PWSD #1 may limit the number of proposals in the competitive range to the greatest number that will permit efficient competition among the most highly rated proposals.

Each Proposer must comply with the requirements contained in the RFP. Deviation from the requirements will be evaluated, but may, on the discretion of the selection committee of PWSD #1, result in rejection of a proposal.

The selection committee of PWSD #1 will evaluate each proposal to determine which is the lowest and best (i.e., Best Value) and forward its recommended top three selections to the PWSD #1 Board of Directors. The Board of Directors of PWSD #1 reserves the right to waive informalities and to accept or reject any or all proposals submitted.

If PWSD #1 determines that a proposal has failed to meet an acceptable level on any factor listed below, the PWSD #1 Selection Committee may reject that proposal.

EVALUATION CRITERIA

In evaluating the proposals, the Selection Committee will use the following evaluation factors to determine not only the lowest and best proposals, but ability and willingness for emergency rapid response and overall experience working with high pressure lines. Ability to operate heavy equipment near other utility lines is paramount. Deviation from the requirements will be evaluated, but may, in the discretion of the Selection Committee, result in rejection of a proposal.

- 60% based on Price.
- 40% based on Adherence to Questions and submittals.

Bidders should consider these factors when preparing their proposals and should provide a specific response to each of the evaluation factors.

Based on the evaluation process described, the Selection Committee will consist of two PWSD #1 Board Members and the PWSD #1 Office Manager.

D. BIDDER'S RESPONSIBILITIES

By submitting a proposal, each bidder represents that he, or she is familiar with, assumes full responsibility for having familiarized himself with, and will comply with the content of the Contract Documents, the nature of the work, the locality, permits, licenses, and all local conditions, together with all applicable Federal, State, and local laws and ordinances.

E. ERRORS IN PROPOSALS

Each bidder must carefully examine his proposal prior to submission. Failure to do so is at the bidder's risk. He is responsible for any errors therein. Claim of oversight is not a basis for permitting withdrawal of a proposal after opening. There shall be no erasures in any proposal. Any changes must be made by striking the portion to be changed with the change noted above the deleted portion, followed by the bidder's initials and date.

F. CONDITIONS AFFECTING THE WORK

Each bidder should take such steps as he, or she thinks necessary to ascertain the nature and location of the work and any peculiar local conditions which can affect the work or its cost. Failure to do so will not relieve the bidder of his responsibility for proper estimation of the difficulty or cost of the work. PWSD #1 assumes no responsibility for any understanding or representation made by any person at any time, unless it is included in the Contract Documents, including addenda.

G. CONTRACT DOCUMENTS

The entire agreement will consist of the Contract Documents. The Contract Documents will consist of (listed in order from highest to lowest precedence): Change Orders, Agreement, Response to BAFO, Request for BAFO, Addenda to RFP, RFP, and the proposal (but not the exceptions). There will not be a BAFO or Request for BAFO if PWSD #1 accepts the Response to RFP without change. There will be no contract between the parties unless and until PWSD #1 issues a Notice of Award accepting the BAFO or Response to RFP and the parties sign the Agreement.

**EXCEPTIONS IN THE RFP WILL NOT BE PART OF THE CONTRACT DOCUMENTS
UNLESS INCORPORATED INTO THE AGREEMENT OR A CHANGE ORDER.**

Change Order—A change to the Contract Documents in a written document signed by the parties after they have signed the Agreement.

BAFO—The best and final offer of the Contractor that is in response to the Request for BAFO.

Request for BAFO—The document issued by PWSD #1 that incorporates the terms negotiated by the parties following the opening of the Response to RFP and requests Contractor to make his best and final offer.

*** END OF SECTION ***

III. INSURANCE REQUIREMENTS

INSURANCE REQUIREMENTS 1004

Without limiting any of the other obligations or liabilities of the Contractor, the Contractor shall secure and maintain at its own cost and expense, throughout the duration of this Contract and until the Work is completed and accepted by PWSD #1, insurance of such types and in such amounts as may be necessary to protect it and the interests of PWSD #1 against all hazards or risks of loss as hereunder specified or which may arise out of the performance of the Contract Documents. The form and limits of such insurance, together with the underwriter thereof in each case, are subject to approval by PWSD #1. Regardless of such approval, it shall be the responsibility of the Contractor to always maintain adequate insurance coverage during the term of the Contract. Failure of the Contractor to maintain coverage shall not relieve him of any contractual responsibility or obligation or liability under the Contract Documents.

The certificate of insurance, including evidence of the required endorsements hereunder or the policies shall be filed with PWSD #1 within ten (10) days after the date of the receipt of Notice of Award of the Contract to the Contractor and prior to the start of work. All insurance policies shall provide thirty (30) days' written notice to be given by the insurance company in question prior to material reduction in coverage or protection of PWSD #1 or cancellation of such insurance. Such notices shall be mailed, certified mail, return receipt requested, to:

PWSD #1 of Stone County
Attn: Jeanette Karl - Office Manager
48 James River Road - *physical location for hand delivery*
Kimberling City, MO 65686

The minimum coverage for the insurance referred to herein shall be in accordance with the requirements established below:

- (A) Workers' Compensation*** Statutory Limits
Employer's Liability
Bodily Injury by Accident—each accident.....\$1,000,000
Bodily Injury by Disease—each employee limit..... \$1,000,000
Bodily Injury by Disease—policy limit..... \$1,000,000

*** Workers' Compensation: Policy or self-insurance plan with statutory limits formally approved by the State of Missouri will be required, even if no employees other than owners.**

**** Workers' Compensation coverage shall include a waiver of subrogation in favor of PWSD #1 where permitted by law.**

- (B) Commercial General Liability Insurance***, Including Premises,
Operations, Products and Completed Operations, Contractual Liability,
Broad Form Property Damage, Independent Contractors,
Such Coverage Shall Apply to Bodily Injury and Property Damage on an
"Occurrence Form Basis" with each Occurrence Limit of.....\$1,000,000
In the Aggregate..... \$2,000,000
- (C) Automobile Liability Insurance*** Covering Bodily Injury
And Property Damage for Owned, Non-owned and Hired
Vehicles with a Combined Single Limit of..... \$1,000,000

***** The Board of PWSD #1 of Stone County” shall be added as an Additional Insured for the full limits of the Liability Insurance coverages, using the ISO Additional Insured-Owner endorsement, CG 20 10, for premises/operations and CG 20 37 for completed operations, or substitute endorsement providing equivalent coverage.**

Contractor shall require any and all subcontractors with whom he enters into a contract to perform Work on this Project, to protect, through insurance, against applicable hazards or risks and shall, upon request of PWSD #1, provide evidence of such insurance. Contractor shall be liable for all deductible amounts from such insurance and shall indemnify and hold PWSD #1 harmless there from. These Insurance Requirements are intended to be minimum coverages, and PWSD #1 does not warrant that coverages or amounts will be sufficient protection for contractors or PWSD #1. Contractors will be responsible for any deficiencies thereof.

NOTE:

Acord certificate changes regarding cancellation notifications do not lessen the responsibility of vendors to comply with obligations set forth in these insurance requirements. Specifically, the requirement “All insurance policies shall provide thirty (30) days written notice to be given by the insurance company in question prior to material reduction in coverage or protection of PWSD #1 or cancellation of such insurance.” must be met wherever permitted by law.

Since the requirement cannot be met using the Acord certificate, the requirement must be met by specifically endorsing CU onto **each required policy** to receive notifications.

*** END OF SECTION ***

IV. BID FORM

A. NAME OF BIDDER:

1. [To be used if Contractor is a corporation]
_____, a corporation organized and existing under the laws of the State of _____, with its principal office and place of business in the City of _____, with the address of _____.
 2. [To be used if Contractor is a partnership]
_____, a partnership consisting of _____ and _____ of the City of _____ with the address of _____.
 3. [To be used by an individual or sole trader]
doing business as _____, of the City of _____, with the address of _____.
-

**B. TO:
BOARD OF PWSD #1 of STONE COUNTY
KIMBERLING CITY, MISSOURI**

The undersigned proposes to furnish at his sole risk, cost, and expense all labor, tools, equipment, materials, supplies, facilities, transportation and other means necessary to perform the work as set out in this RFP in strict accordance therewith, for the prices reflected below:

Item 1. Emergency Response

Description: The Operator shall respond to emergency conditions affecting the drinking water system within four (4) hours of notification. Emergency conditions may include water quality concerns, loss of pressure, treatment process failures, equipment malfunctions, main breaks, regulatory compliance issues, or other situations that may impact public health or system operations. The Operator shall remain engaged until the emergency has been stabilized and appropriate corrective actions have been initiated.

Compensation for Emergency Response services shall be based on actual hours worked. Travel time shall be included in the hourly rate.

The minimum billing for one (1) Emergency Response call-out shall not exceed four (4) hours.

Item 2. Urgent Response

Description: The Operator shall respond to urgent operational issues within twenty-four (24) hours of notification. Urgent Response activities may include equipment troubleshooting, customer service investigations, minor distribution system issues, regulatory follow-up actions, or other operational concerns requiring prompt attention.

Compensation for Urgent Response services shall be based on actual hours worked. Travel time shall be included in the hourly rate.

The minimum billing for one (1) Urgent Response call-out shall not exceed four (4) hours.

Item 3. Normal Response

Description: The Operator shall respond to routine operational and maintenance activities within three (3) business days of notification or as scheduled by PWSD #1. Services may include routine inspections, water quality monitoring, sampling, recordkeeping, maintenance coordination, customer service support, and other regularly scheduled operational duties.

Compensation for Normal Response services shall be based on actual hours worked. Travel time shall be included in the hourly rate.

The minimum billing for one (1) Normal Response call-out shall not exceed four (4) hours.

Item 4. Routine Operations and Preventive Maintenance

Description: The Operator shall provide routine operation, monitoring, and preventive maintenance services for the drinking water system. Services shall include facility inspections, treatment process monitoring, water quality sampling, storage tank inspections, booster station inspections, valve exercising coordination, meter monitoring, recordkeeping, regulatory reporting, and other preventive maintenance activities necessary to maintain reliable system operation and regulatory compliance.

Routine operational and preventive maintenance services shall be performed according to a schedule approved by PWSD #1. PWSD #1 reserves the right to increase or decrease the frequency of routine services as system conditions warrant.

LABOR RATES

Schedule A: Base Monthly Operations (Routine Services)

The contractor shall provide all labor and oversight required to serve as the Operator in Responsible Charge (ORC) to maintain compliance with the Missouri Department of Natural Resources (MO DNR).



Item	Service Description	Monthly Cost
1.0	Base Monthly Fee: Includes routine physical facility inspections (wells, tower), sampling collection management, MOR (Monthly Operating Report) submissions, chemical dosing adjustments, and board meeting attendance.	\$ _____ / mo
2.0	Emergency On-Call Management: 24/7 phone availability and remote monitoring/alarm oversight.	\$ _____ / mo
	TOTAL SCHEDULE A MONTHLY BASE FEE:	\$ _____ / mo

Schedule B: Non-Routine & Emergency Labor Rates (As-Needed)

These rates apply ONLY to work outside the routine scope, or when the contractor is called to assist or lead the in-house technician during an emergency (e.g., a major main break).



Labor Category	Standard Hourly Rate (M-F, 7am–5pm)	Overtime Hourly Rate (Evenings & Saturdays)	Holiday / Sunday Hourly Rate
Chief Operator / ORC	\$ _____ / hr	\$ _____ / hr	\$ _____ / hr
Secondary/Backup Operator	\$ _____ / hr	\$ _____ / hr	\$ _____ / hr
Service Truck / Equipment Rate	\$ _____ / hr	\$ _____ / hr	\$ _____ / hr

Schedule C: Routine Trip / Inspection Commitments

Bidders must state their physical footprint commitments included in the Schedule A base fee.

- Guaranteed minimum number of routine on-site visits per week: _____ visits
- Guaranteed maximum response time to an emergency page/alarm: _____ minutes

C. QUESTIONS / REQUESTS FOR SUBMITTALS

Bidder shall include with submission of proposal sufficient and detailed responses to the following questions and/or requests for submittals. Responses should be submitted in a clear form that corresponds to the numbering format contained herein. Failure to provide this information as instructed may result in rejection of proposal:

1. Bidder to provide complete details as to how their firm is qualified to perform the work identified within this RFP. Details should include, but not necessarily be limited to:
 - Applicable job/contract history including references (complete with owner contact information) from jobs/contracts similar in scope to this this RFP
 - Details, experience and/or resumes for employees that will work on this contract (include training programs, certifications, etc. as applicable to this RFP)
 - General company information (years in business, name changes, etc.)
 - Information on applicable prior projects completed for City Utilities
2. Arbitration/Litigation. List of all projects undertaken in the last 5 years which have resulted in partial or final settlement of the Contract by arbitration or litigation. Provide for each project:
 - a. Name of client and project.
 - b. Original Contract amount.
 - c. Total claims arbitrated or litigated.
 - d. Amount of settlement of claims.

3. **Describe your firm's experience operating public water systems similar in size and complexity to our district.**
 - a. Include number of connections served, treatment processes operated, and years of experience.
4. **What Missouri DNR operator licenses are held by the personnel who would be assigned to our system?**
 - a. Identify the primary operator, backup operator(s), license classifications, and years of experience.
5. **Provide three to five client references from public water systems currently or recently served by your firm.**
 - a. Include contact information and a brief description of services provided.
6. **Describe your approach to maintaining compliance with all Missouri Department of Natural Resources and EPA drinking water regulations.**
 - a. Include sampling, reporting, recordkeeping, and inspection support procedures.
7. **What is your firm's history of regulatory violations, notices of violations, or enforcement actions associated with systems you operate?**
 - a. Describe the circumstances and corrective actions taken.
8. **How will your firm provide staffing coverage during vacations, illness, turnover, or emergency situations?**
 - a. Describe backup personnel and response time commitments.
9. **Describe your emergency response capabilities.**
 - a. Include procedures for main breaks, treatment failures, power outages, contamination events, severe weather, and after-hours callouts.
10. **What preventive maintenance program do you use to manage treatment facilities, pumps, storage tanks, distribution systems, and related assets?**
 - a. Include examples of inspection schedules, documentation methods, and asset management practices.
11. **What reporting and communication methods will you provide to the District's Board of Directors and management?**
 - a. Include operational reports, compliance updates, budget recommendations, and meeting attendance expectations.
12. **Describe any value-added services your firm provides beyond routine operations.**
 - a. Examples may include capital improvement planning, grant assistance, rate studies support, asset management, GIS integration, staff training, or regulatory liaison services.

EXCEPTIONS

The undersigned declares that the following list states any and all variations from and exceptions to the requirements of the Request for Proposal and that otherwise it is the intent that the work will be performed strictly in accordance therewith. If no exceptions are taken, state "NONE". (Note: use separate page, if necessary)

ADDENDA

The undersigned declares that the following listed addenda have been received and all changes required by them are included in the bid amount. If no Addenda have been received, state "NONE". (Note: use separate page, if necessary). Bidders are advised that addenda containing additional information and instruction pertaining to this RFP may be issued at any time. It is the bidder's responsibility to verify, prior to the stated proposal opening date/time, as to whether addenda have been issued.

AUTHORIZED SIGNATURE

The undersigned declares that all interested principals are named herein. No other person or firm has any interest in the proposal or agreement to be entered into; that this proposal is made without collusion with any other person, company or party, submitting a proposal.

The undersigned understands and agrees that the accompanying bid deposit (if applicable) shall become the property of PWSD #1 should his proposal be accepted and he fail or refuse to execute the agreement and furnish a performance bond, insurance policies, and certificates of insurance as called for within the time provided.

The Bidder recognizes that PWSD #1 reserves the right to accept or reject any or all proposals and to waive any technicality or informality therein.

In making this proposal the undersigned has taken into account each provision of all of said Contract Documents and hereby offers this Proposal and agrees to be bound and perform the work according to the terms of the Contract Documents should PWSD #1 issue a Notice of Award and enter into an Agreement with Bidder.

Firm Name: _____

Name: _____ Title: _____

Signature: _____ Date: _____

Phone #: _____ Email:: _____

*** END OF SECTION ***

V. AGREEMENT (SAMPLE)

THIS AGREEMENT made and entered into this ____ day of _____ by and between the BOARD OF BOARD OF PWSD #1 of STONE COUNTY, MISSOURI, hereinafter referred to as "Owner" and

- A. [to be used if Contractor is a corporation] _____ a corporation organized and existing under the laws of the State of _____ with its principal office and place of business in the City of _____,
- B. [to be used if Contractor is a partnership] _____ a partnership consisting of _____ and of the City of _____,
- C. [to be used by an individual or sole trader] _____ doing business as _____ of the City of _____, hereinafter referred to as the "CONTRACTOR."

WITNESSETH:

THAT, WHEREAS, PWSD #1 issued a Request for Proposal and/or a Request for Best and Final Offer and Contractor submitted a proposal and/or a best and final offer (BAFO) to furnish the material and perform the work described in the Contract Documents on the terms set forth in his offer, and,

WHEREAS, PWSD #1 duly accepted the proposal and awarded a contract therefore to Contractor, based upon said proposal or BAFO,

NOW, THEREFORE, IT IS AGREED,

1. The Contract Documents (as defined in the RFP Requirements) are attached hereto and made a part hereof by reference, and those, together with this agreement, comprise the entire agreement between the parties.
2. The Contractor agrees, in the manner set forth in the Contract Documents, to furnish all labor, equipment, and materials necessary to perform the work herein described at the price established in the Bid Form of the Contract Documents. Time is of the essence in completion of this contract.

IN WITNESS WHEREOF, the parties have signed this Agreement on the day and year first above written.

By: **BOARD OF PWSD #1 OF STONE COUNTY, MISSOURI**

Name/Title:

ATTEST: _____

Approved as to Form and Content:

PWSD #1 Legal Counsel

Date

CONTRACTOR:

Company Name

By: Authorized Representative's Signature

Print Name

Title

ATTEST:

Signature

Print Name

Title

VI. SPECIAL CONDITIONS

These Special Conditions amend or supplement the PWSD #1 General Conditions referenced in RFP Section II-T and other provisions of the Contract Documents as indicated below. All provisions that are not so amended or supplemented remain in full force and effect.

- A. Amendments to General Conditions

VII. TECHNICAL REQUIREMENTS

- A. PWSD #1 shall evaluate the Operator's performance and compliance with all operational, maintenance, monitoring, and reporting requirements. Any deficiencies identified by PWSD #1 or regulatory agencies shall be corrected promptly by the Operator at no additional cost to PWSD #1.
- B. Compensation for operator services shall be based on the rates and fee schedule established in the agreement. Services shall include routine system operation, monitoring, maintenance, regulatory reporting, and emergency response as outlined in the Scope of Work. Additional services outside the agreed scope must be authorized by PWSD #1 prior to performance.
- C. The Operator shall maintain all required state certifications and shall operate the drinking water system in compliance with all applicable federal, state, and local regulations, including Missouri Department of Natural Resources (DNR) requirements. The Operator shall be responsible for ensuring timely sampling, reporting, recordkeeping, and corrective actions necessary to maintain regulatory compliance throughout the term of the agreement.

VIII. DRAWING LIST

- A. Provided as needed or upon request by PWSD #1 Authorized Personnel.

IX. INVOICING

- A. Invoices shall be detailed for all activity and may not occur more frequently than monthly.

*****End of Document*****