

Dear Valued Customer

Thank you for being a loyal and valued customer of our water service. Your continued trust and support mean a great deal to us, and we're committed to providing you with safe, reliable water.

As part of our ongoing efforts to maintain and improve the quality of our services, we want to inform you about an upcoming adjustment in water rates. We understand that any increase in costs can be concerning, so we want to be as transparent as possible about why this is necessary.

Why Are Rates Increasing?

Over time, the costs associated with delivering clean, safe water to your home have risen. This includes repairs to aging infrastructure, increased energy costs, and more stringent regulations designed to ensure the highest water quality. These improvements are critical to prevent service interruptions, leaks, or emergency repairs in the future, all while meeting safety and environmental standards.

Here are a few factors driving the need for this adjustment:

- **Aging Infrastructure:** Many of the pipes and facilities in our system have been in service for decades. Regular maintenance and upgrades are necessary to keep everything running smoothly and safely.
- **Rising Costs:** Inflation, rising energy prices, and the increasing costs of water treatment materials have a direct impact on the overall cost of providing water service.
- **Regulatory Compliance:** We are required to meet evolving federal and state regulations that ensure your water remains safe and of the highest quality. Compliance with these standards often requires new technologies and improvements that come at a higher cost.

Our Commitment to You

We know how important reliable and affordable water is to your daily life. While the decision to raise rates is never easy, it is necessary to ensure we can continue to deliver high-quality service and make long-term investments in our infrastructure. Every dollar from this increase will go toward maintaining and improving the system you depend on.

We are deeply grateful for your understanding and continued support. We are always working to provide the best possible service to you and the community.

Warm regards,

Public Water Supply District #1 Stone County

Standard Residential Service Rates

Current Rates as of January 2026

Monthly Minimum:	\$27.17
Tier (1000 gal)	\$8.24